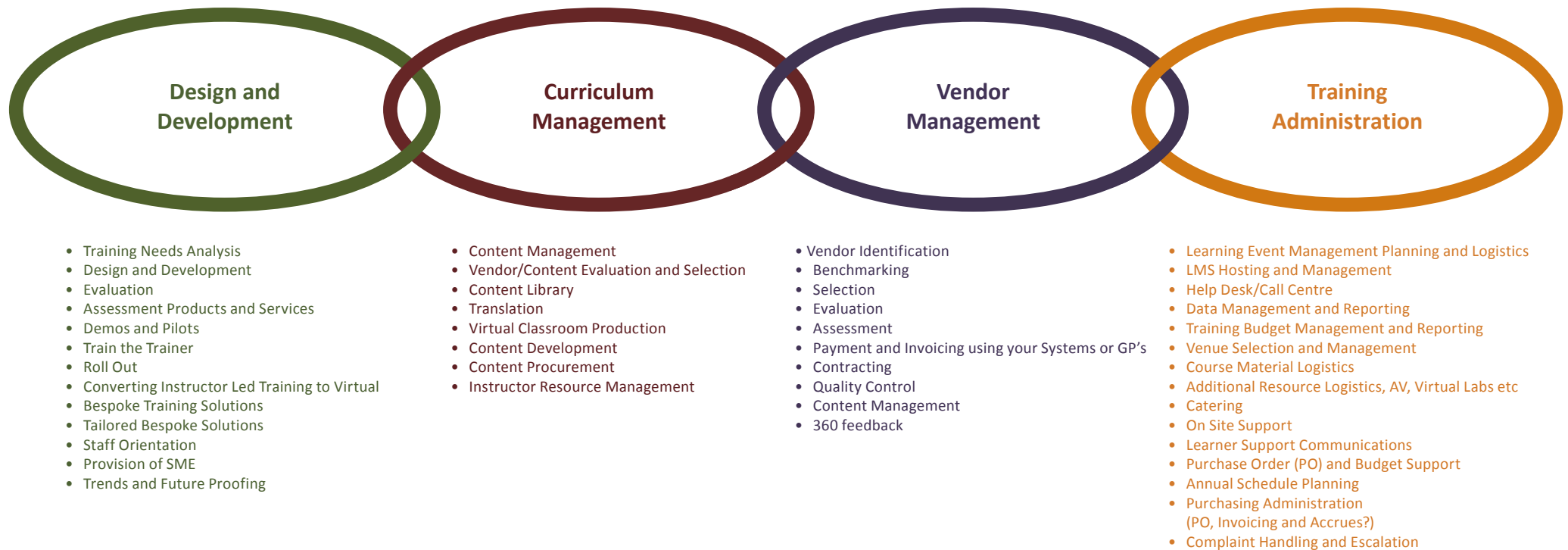




Outsourcing Service Overview

Strategic Account Management: Align with Culture and Customer Strategy • Resourcing • Customer Relationship Management • Transition • Learning Platform Management

Global Services



Supporting Infrastructure: Project Management • Quality Control System Process • Project Reviews • Preview Implementation Plans • Vendor Database • Transition